



May/2020

Dear users of Cryogenic Sample Crusher JFC-300,

We appreciate your continued patronage for JAI and your loyalty to our products.

We regret to inform you that the maintenance service will be discontinued for the Cryogenic Sample Crusher JFC-300. The product has served their purpose since 1998 when they were first launched. The technical support as well as spare parts supply for these models will cease as below depending on manufacturing date.

Affected models

■ JFC-300

■ **By 2021 December 31st**

For those manufactured on or before June 2010, SER.NO: A0001S to X0242

Body Color: Light pink and Dark grey

A new generation of Cryogenic Sample Crusher system has been introduced. The latest JFC-400 has low noise level of 57db, that is 20% quieter than previous model. Please explore this state of the art instrument on our website.

<https://www.jai.co.jp/english/products/jfc/jfc400.html>

Thank you for your kind understanding and with best regards,

Oversea sales team

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