

November 1st, 2023

Dear users of Recycling Preparative HPLC,

We appreciate your continued patronage for JAI and your loyalty to our products.

We regret to inform you that the maintenance service will be discontinued for the LC-92NEXT series.

These products have served their purpose since 2009 when they were first launched. The technical support as well as spare parts supply for these models will cease as follows depending on the manufacturing date.

Affected Models

■ Recycling Preparative HPLC LC-91NEXT series and 92NEXT series LC-9210, LC-9210II, LC-9225, LC-9230II, LC-9260II

By 2024 September 30th for those manufactured on December 2009 to December 2013

LC-9210NEXT SER.NO: N2-10001 to N2-100061 LC-9225NEXT SER.NO: L2-25001 to N2-25050

■ By 2026 March 31st for those manufactured on January 2013 to March 2016

LC-9210II NEXT SER.NO: N2II-10001 to N2II-10055 LC-9230II NEXT SER.NO: N2II-30001 to N2II-30012 LC-9260II NEXT SER.NO: N2II-60001 to N2II-60043

Please be advised that depending on the parts or malfunctions, we may be unable to supply or repair even before the above dates.

Multiple generations of the Recycling Preparative HPLC system have been introduced. The latest lineups, LaboACE, have automated functions, smaller footprint, improved usability and efficiency to make purification steps much easier. Please explore this state-of-the-art instrument on our website or contact us.

Thank you for your kind understanding and with best regards,

Naoki Oguri PhD. President / CEO